

April 12, 2017

**RE:** Valley Regional Transit Request for Proposal (RFP) No. 2017-03-29, to consolidate/redesign three websites into a one-stop shop ([rideline.org](http://rideline.org)) for information about the various public and alternative transportation options in Ada and Canyon counties.

### **ADDENDUM NO. 1**

The following questions were received during the “Questions and Answers” time allowed in the RFP.

**QUESTION#1:** Can companies outside the USA apply for this?

**RESPONSE:** *Yes*

**QUESTION#2:** Do we need to come over there for meetings?

**RESPONSE:** *We would much prefer a vendor that we can meet face-to-face with if needed.*

**QUESTION#3:** Can we perform the tasks (related to RFP) outside USA (like Canada or India)?

**RESPONSE:** *Yes*

**QUESTION#4:** Can we submit the proposal via email?

**RESPONSE:** *No. The specific requirements of submitting a proposal is outlined in the RFP.*

**QUESTION#5:** The RFP includes the following: The CMS should allow for integrations of the following tools and applications: E-commerce. We do not see e-commerce on the current website and would like to understand better your intended implementation e-commerce.

**RESPONSE:** *We expect to begin selling bus passes and possibly other fare media via the [rideline.org](http://rideline.org) website sometime later this year. We are uncertain at this point whether the transactions will be a direct purchase or through a third party (e.g. PayPal).*

**QUESTION#6:** You have requested “direct integration of real-time and/or trip planning tools using APIs.” Please provide documentation on the APIs you would like to integrate.

**RESPONSE:** *Please ignore the API requirements. The redesigned website should provide for well-designed and user friendly access (hyperlinks) to transit information that is currently hosted on the transit section of [511.idaho.gov](http://511.idaho.gov). (real-time bus locator map and trip planner).*

**QUESTION#7:** Please provide additional detail on “Program Finder” tool for ACCESS services.”

**RESPONSE:** *After further discussion, we have decided to remove this requirement from the RFP scope of work. The new website will provide detailed information about our ACCESS paratransit services.*

**QUESTION#8:** Please provide specific intent for integration with Trapeze. For example, do we need to simply link to an outside service or provide the schedule native to the new website via APIs? If APIs need to be integrated, please provide API documentation additional detail on “Program Finder” tool for ACCESS services.”

**RESPONSE:** *The new website will simply link to an outside service.*

**QUESTION#9:** Please provide detail on your intent “automation of workflows for recurring events.” For example, what workflows are you anticipating including? What events do you need to have recurring? Are these events for patrons, employees, or are these processing events?

**RESPONSE:** *After further discussion, we have decided to remove this requirement from the scope of work.*

The bid opening date of Tuesday, April 18, 2017 remains unchanged.

If you have any immediate questions, please don't hesitate to contact me at (208) 258-2704 or via email at [khiggs@valleyregionaltransit.org](mailto:khiggs@valleyregionaltransit.org)

Thank you for your continued interest in Valley regional transit procurement.

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